



THESE TERMS AND CONDITIONS ("TERMS") APPLY TO ANY COURSE PROVIDED BY US. PLEASE READ THE TERMS CAREFULLY BEFORE MAKING A BOOKING AS YOU WILL BE BOUND BY THEM ONCE A CONTRACT COMES INTO EFFECT BETWEEN YOU AND US IN ACCORDANCE WITH CLAUSE 2. BY COMPLETING THE BOOKING FORM AND CLICKING " Confirm and pay for my course/camp " YOU ARE DEEMED TO AGREE TO THESE TERMS.

YOU SHOULD PRINT A COPY OF THESE TERMS FOR FUTURE REFERENCE.

### **1 Information about us**

1.1 References in these Terms to "we" or "us" are references to Brackley Town FC Football in the Community

1.2 You can contact us if you have queries in relation to your Booking or for any other reason on email [admin@brackleytownfc.co.uk](mailto:admin@brackleytownfc.co.uk)

### **2 Your Booking**

2.1 By filling out a booking form via the Website and clicking "Confirm and pay for my course/camp " you are submitting a request to book a place on the specified course. All requests are subject to acceptance by us and we will confirm such acceptance to you by sending an email with copy of terms & conditions attached to the address that you provided.

2.2 At the point we send the Booking Confirmation a legally binding agreement is formed between you and us on these Terms ("Agreement"). The Agreement is always conditional on payment being authorised by PayPal.

2.3 The Course Details are subject to change at any point up to the start of the course/camp and we advise you to check the website regularly [www.brackleytownfc.com](http://www.brackleytownfc.com). If any changes to the course/camp details apply less than 7 days before the course/camp start date will notify you directly by email.

2.4 By making a booking you warrant that you are at least eighteen years of age and a UK resident.

### **3 Course Fee and Payment**

3.1 Except in the case of manifest error, the fee payable for the Course that you book is the fee for this Course stated on the Website when you make your booking ("Total to pay").

3.2 The Course/Camp Fee must be paid in pounds sterling using PayPal or credit or debit card via PayPal at the time of booking. You confirm that the PayPal, credit or debit card details which are being used are yours.

3.3 Our payment service providers will process your payment on a secure site.

#### **4 If we have to cancel a Course**

4.1 If we have to cancel a Course we will let you know as soon as possible and will try to offer a place on an alternative course of the same value wherever possible. If we are unable to provide an alternative course/camp we will offer you a full refund.

#### **5 If you have to cancel a Booking**

5.1 To cancel a Booking and terminate this send us an e-mail explaining that you would like to cancel and stating your name and the Course Details to the customer services contact set out in Clause 1 above.

5.2 If you cancel a Booking prior to the start date of the Course we will attempt to transfer your booking to another course of equivalent or lesser value subject to availability.

#### **6 Special Offers**

6.1 From time to time we make certain special offers available. Full details of the offer and any specific terms and conditions that apply to the offer will be available on the Website.

#### **7 Our Staff**

7.1 We confirm that all our coaching staff have been subject to Disclosure and Barring Service (DBS) checks (previously CRB checks) and hold suitable coaching and first aid qualifications. Please see the Website for further information.

#### **8 Photographs**

8.1 Please note that from time to time we may take pictures of the children who take part in a Course and these photographs may be used for promotional purposes by the Scheme and/or the football club. If you do not wish your child to be photographed, please do so by selecting NO to "Media Release" on the on – line booking form.

#### **9 Liability**

9.1 You will be required to accept these terms & conditions at the time of booking confirming certain information and accepting that, in the absence of any negligence on our part, participation in the Course is at your own risk.

9.2 We have public liability insurance cover of £5 million.

9.3 We do not accept liability for loss or theft of personal belongings that occurs while on the Course. If your child brings valuables with them this will be at your risk.

#### **10 Complaints**

10.1 We are committed to ensuring your child has a great experience but if you or your child is not entirely happy with its experience please contact the Head Coach of the Course in the first instance. If your complaint has not been resolved to your satisfaction, please contact us using the contact details in Clause 1 with full details of the complaint and we will attempt to resolve it as quickly as possible.

#### **11 Medical / Other Requirements**

11.1 If any child included on your Booking:

- (a) is taking medication;
- (b) has allergies; and/or

(c) has any special needs that will affect his or her participation in the Course it is your responsibility to inform us of this and provide all necessary details about this at the time of Booking.

11.2 Please note that our staff are not permitted to take responsibility for or to administer medicines and therefore you are responsible for ensuring any medicine is available and taken correctly.

11.3 We will maintain a register of children attending each Course. Please note that it is your responsibility to register with the lead coach at the beginning of each day of your course. You will also need to provide us with details of whoever will be collecting your child at the end of the day, this will be supplied by you at time of booking.

## **12 Discipline**

12.1 Children attending our Courses will be treated with respect and must treat others with respect. We reserve the right to terminate this Agreement and refuse to allow your child to continue attending a Course if our staff deem their behaviour to be unacceptable.

## **13 Privacy & Data Protection**

See our privacy & data protection policy [HERE](#)

## **14 General**

14.1 We can transfer any of our rights or obligations arising under this Agreement to another person at any time, but this will not affect your rights. You may not transfer your rights or obligations arising under this Agreement without our prior written consent.

14.2 If any court or competent authority decides that any of the provisions of this Agreement are invalid, unlawful or unenforceable to any extent, the term will, to that extent only, be severed from the remaining terms, which will continue to be valid to the fullest extent permitted by law.

14.3 These Terms and the Disclaimer set out the whole of the Agreement between you and us in relation to the subject matter of this Agreement and supersede any prior agreement, understanding or arrangement between us about such subject matter whether oral or in writing.

14.4 This Agreement shall be exclusively governed by and construed in accordance with the laws of England and Wales and you irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.

Revision October 2019